

AGENCY STRATEGIC PLAN

FOR THE FISCAL YEARS

2003 - 2007



Disability Determination for Social Security Administration

October 1, 2001

AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2003 - 2007

Arthur Boutiette
(Director's Signature)

(Board/Commission Chair Approval, if applicable)

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Agency Name	Disability Determination for Social Security Administration
Agency Mission Statement: To provide determination of disability on behalf of Arkansas by adhering to relevant regulations and instructions in an accurate and efficient manner.	

AGENCY GOAL 1: To determine the eligibility of applicants for disability benefits under Title II and XVI of the Social Security Act.

AGENCY GOAL 2: To provide Administrative direction and support to the adjudicative Program.

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Agency Name		Disability Determination for Social Security Administration
Program		1: Disability Determination 2: Administration Program
Program Authorization		A C A 20-76-301 through 20-76-305 Social Security Act Title II and Title XVI
Program Definition: Funds-Center Code: _____		The Disability Program is defined as the adjudicative process to make disability decisions in accordance to precise federal regulations. The Federal Government has responsibility for establishing criteria, approving the agency budget, issuing national instructions and developing policies and procedures. Applications for Disability Benefits are filed with Social Security district offices. These offices assist in completing the claimant's application and then forward the application to the State Disability Agency for Determination.
AGENCY GOAL(S) #	2	
Anticipated Funding Sources for the Program:		Federal Funds

**GOAL 1: (Sub-Funds Center Code: _____) To make Disability Determinations.
To determine if applicants for disability benefits meet the criteria for eligibility.**

**OBJECTIVE 1: (Sub-Funds Center Code: _____)
To make determinations for disability benefits under the Title II and XVI
of the Social Security Act**

**STRATEGY 1: (Sub-Funds Center Code: _____)
To conduct an adjudication process for consideration of applications
for disability eligibility.**

STRATEGY 2: (Sub-Funds Center Code: _____)

**OBJECTIVE 2: (Sub-Funds Center Code: _____)
To investigate suspected cases of fraud or abuse**

**STRATEGY 1: (Sub-Funds Center Code: _____)
To investigate inconsistencies in claim files which
Indicate fraud or abuse.**

STRATEGY 2: (Sub-Funds Center Code: _____)

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Goal 2: Provide administrative direction and support to insure that department programs meet their objectives and performance targets.

OBJECTIVE1: To provide for general operations support and overhead costs not treated as direct costs in other programs.

STRATEGY 1: To provide non-administrative departments with financial and operational support.

OBJECTIVE 2: To effectively utilize information technology resources to support the mission of Disability Determination Agency.

STRATEGY 2: To assure that information technology resources are available to accomplish the mission of the agency.

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PHASE I AGENCY REQUIREMENT

Agency Name	Disability Determination for Social Security Administration
Program	Disability Determination

PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

MEASURE	DESCRIPTION (Indicate the Goal and Objective to which applicable)	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2003	FISCAL YEAR 2004	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007
EFFORT	Increase Adjudication Accuracy Rate	Statistical Data published by SSA	94%	95%	95%	95%	95%
EFFICIENCY	Reduction in application processing time	Statistical data published internally	90 days	85 days	85 days	85 days	85 days
OUTPUT	Disposition of cases vs number of cases received	Statistical data published by SSA	95%	96%	97%	97%	97%
OUTCOME	Percent of determinations changed through the reconsideration process	Statistical data published by SSA	15%	15%	15%	15%	15%
EFFORT	Number of suspected fraud cases investigated	Statistical data published internally	75	80	85	85	85

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PHASE I AGENCY REQUIREMENT

Agency Name	Disability Determination for Social Security Administration
Program	Disability Determination – Administrative Program

PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

MEASURE	DESCRIPTION (Indicate the Goal and objective to which applicable.)	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2003	FISCAL YEAR 2004	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007
OUTCOME	% of agency performance objectives and targets met	Internal Analysis	87%	87%	87%	87%	87%
EFFICIENCY	% of agency staff and budget in the Administrative Program compared to total agency positions and budget	Internal Analysis	18%	18%	18%	18%	18%
EFFICIENCY	Agency information technology budget as a percent of total agency budget	Internal Analysis	1%	1%	1%	1%	1%
OUTCOME	Number of prior year audit findings repeated in subsequent audit	Internal Analysis	1	1	0	0	0